



Clarity Occupational Health Improves Security and Customer Satisfaction with Datawiza's Identity Brokering Service

Offering Multi-tenant SSO with Different Identity Providers for Seamless Login Experience



CHALLENGES

- Cohort software could only support one SSO connection
- Clarity needed to provide multiple SSO connections to their customers
- Finding a solution that could integrate with Cohort's existing infrastructure

BENEFITS

- Offering multiple SSO connections
- Streamlined login experience for customers
- Increased customer satisfaction and positive feedback

[Clarity Occupational Health](#) is a leading provider of occupational health services in the UK. The company uses Cohort, a software solution, to manage its operations and serve its customers. However, when multiple customers expressed interest in using single sign-on (SSO) to access Cohort, Clarity Occupational Health faced a challenge.

THE CHALLENGE

Cohort could only support a single SSO connection, meaning the company could only offer this functionality to one customer. This presented a problem for Clarity Occupational Health, as it had multiple customers who wanted to use SSO to log in to Cohort. The company needed a solution that could support multiple SSO connections for different customers, regardless of the SSO solution they were using.

THE SOLUTION

To address this challenge, Clarity Occupational Health turned to [Datawiza's Identity Brokering Service](#). This solution allowed the company to support multiple SSO connections for different customers, regardless of the SSO solution they were using. Datawiza's Identity Brokering Service is designed to be flexible and can work with any SSO solution, including Microsoft Azure AD, Okta, and Google Workspace.

THE RESULTS

As shared by the IT manager of Clarity Occupational Health, the perfect solution for their Single Sign-On (SSO) needs was found in Datawiza's Identity Brokering Service. Initially, there were concerns around managing several customers seeking to use Cohort with their individual SSO solutions. Surprisingly, the flexibility of Datawiza's solution allowed for compatibility with any SSO provider, while their team proved immensely helpful in the setup process. The implementation of the solution delighted their customers through a highly streamlined login experience and reinforced the firm's security posture. The results achieved using Datawiza's Identity Brokering Service were highly satisfactory.

With the help of Datawiza's Identity Brokering Service, Clarity Occupational Health managed to uplift its operations, deliver an enhanced user experience to customers, and further solidify its standing as a leading provider of occupational health services within the UK. The company values the adaptability of the solution and the exceptional support offered by the Datawiza team throughout the entire implementation.

About Datawiza

The cloud-delivered Datawiza Platform offers Access Management as a Service (AMaaS) to secure applications and APIs based on the Zero Trust architecture, providing consolidated and continuous risk and trust assessment. Unlike other access management products (e.g., legacy web access managers) that are complex and siloed in hybrid environments, Datawiza offers large enterprises and fast-growing companies a comprehensive, centralized and easy-to-deploy solution that allows every company to simplify access management, save time and increase security. For more information, visit datawiza.com.